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| REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT | Washing machine |
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|--|--------------------------------|
| Date of calculation | 04/02/2021 |
| Producer's or importer's name or trademark | Candy Hoover groupe |
| Producer or importer adress | 53 bd Ornano 93200 Saint Denis |
| Producer's or importer's model identifier | 31800949/CBD 485D1E/1-S |

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

| Criteria | Sub-criteria | Score of subcriterion /10 | Weighting factor of subcriterion | Score of criterion /20 | Total criteria scores /100 |
|--|--|---------------------------|----------------------------------|------------------------|----------------------------|
| CRITERION 1 : DOCUMENTATION | 1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions | 6,5 | 2 | 13,1 | 78,7 |
| CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS | 2.1 Ease of disassembly parts from List 2* | 8,0 | 1 | 16,8 | |
| | 2.2 Necessary tools (List 2) | 9,0 | 0,5 | | |
| | 2.3 Fasteners characteristics parts from List 1** and List 2 | 8,6 | 0,5 | | |
| CRITERION 3 : AVAILABILITY OF SPARE PARTS | 3.1 Availability over time parts from List 2 | 5,4 | 1 | 11,4 | |
| | 3.2 Availability over time parts from List 1 | 5,4 | 0,5 | | |
| | 3.3 Delivery time parts from List 2 | 5,8 | 0,3 | | |
| | 3.4 Delivery time parts from List 1 | 7,5 | 0,2 | | |
| CRITERION 4 : PRICE OF SPARE PARTS | 4. Ratio between price of parts from list 2 to the price of the product | 10,0 | 2 | 20,0 | |
| CRITERION 5 : SPECIFIC CRITERION | 5.1 Accessibility of usage-counter to consumers | 10,0 | 1 | 17,5 | |
| | 5.2 Free remote assistance | 10,0 | 0,5 | | |
| | 5.3 Possibility to reset softwares | 5,0 | 0,5 | | |
| Reparability index on 10 | | | | | 7,9 |

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.